

LaaS Vendor Support

The purpose of this page is to summarize the vendor support for LaaS equipment, including switches and servers.

Item	Vendor	Currently Supported?	Support Expiration Date	Notes
Switches	Cisco	No (as of Aug, 2018)	N/A	<ul style="list-style-type: none">• Eligible to add support up to 1 year following the purchase. This means that we need to have support in place by Nov, 2018.• Support must be renewed on an annual basis.• CDW quote (may need to be re-quoted, depending on when the order is placed)
Servers (x86)	HP	Yes	Jan 12, 2021	<ul style="list-style-type: none">• Extended Service Agreement• Good for three years from equipment delivery (Jan 12, 2018)
Servers (ARM)	Gigabyte	Warranty replacement only	N/A	From CDW: "The Gigabyte server has a 3 year warranty, some of the components are 1 year. I've attached a document that details everything. There are no additional service contracts available outside this though."